

Documents required to submit the cost complaint of brake caliper

1. Providing photographic documentation of damaged parts from different photographic shots to evaluate the actual condition of the defect is required in case of:
 - Brake caliper before disassembly after finding the fault.
 - Brake actuator – the location of caps in pressure equalizing holes.
 - Tire – the assessment of walls and tread.
 - Brake pad – on both sides to evaluate the condition of the working surface and the level of its wear.
 - Brake lining – from the abrasive side and the edge of the lining to the assessment of its condition and the brake lining wear (unevenness or frayed brake lining).
2. Providing a dynamometer printout to obtain information regarding the condition of the remaining brake calipers.
3. Providing an ODR file reading of the vehicle and/or semi-trailer/trailer for a thorough analysis of the incident.
4. Providing a photograph/scan of the filled warranty card (last page of the assembly instruction) is also required.

WARNING. The delivered caliper must be complete. If it was sold with the carrier, the customer is required to deliver it with the same carrier. If it was sold without the carrier, then the repair kit also included the guide's repair kit, on which the brake caliper should have worked.

We are not responsible for defects if the brake caliper worked on the old guide, and the customer did not use the new repair kit.

We assume the same, if the repair kit received with the brake caliper does not show any signs of use.

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