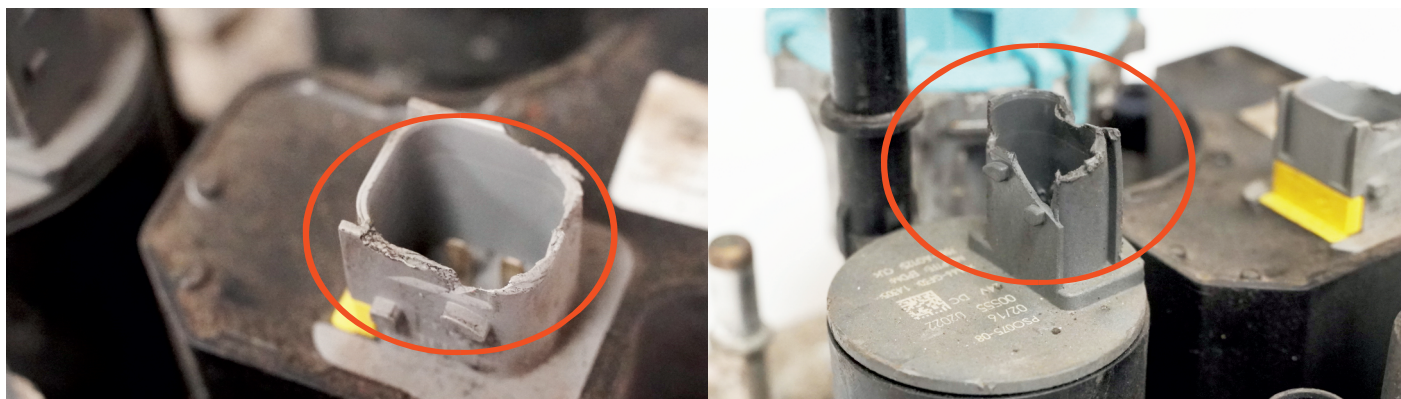
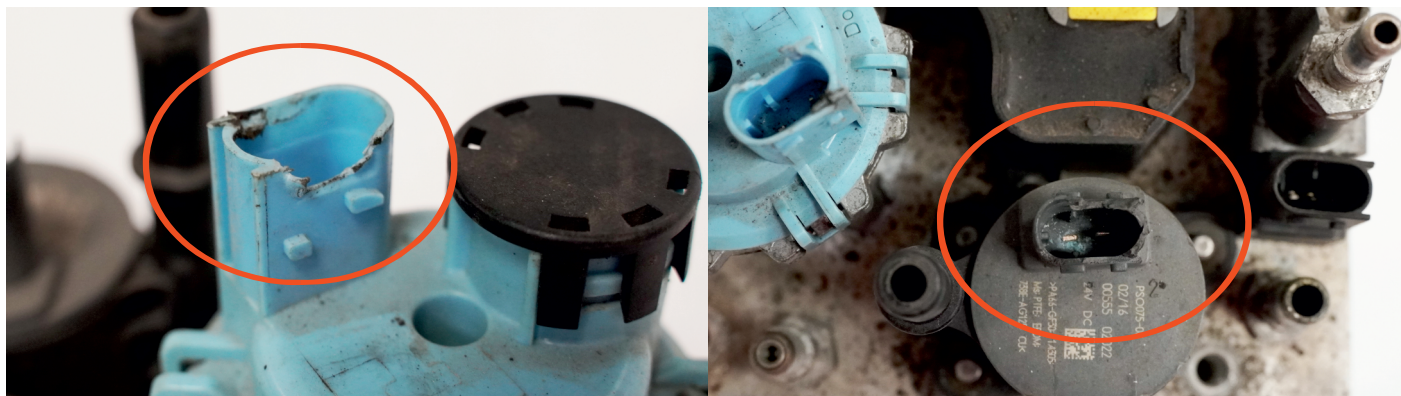


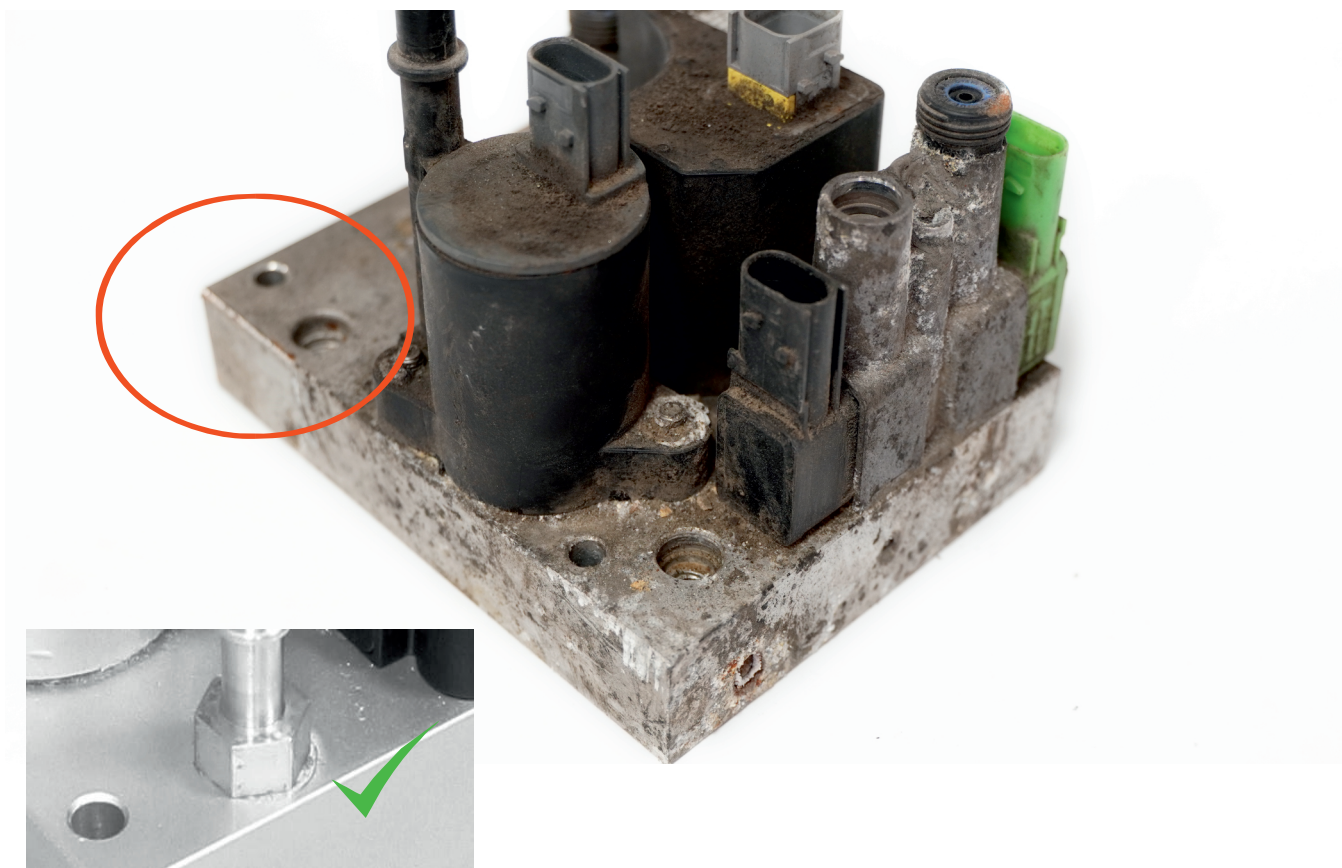
GENERAL TERMS AND CONDITIONS FOR RETURNING THE ALBONAIR ADBLUE CORE



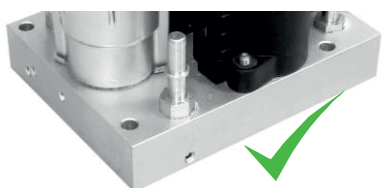
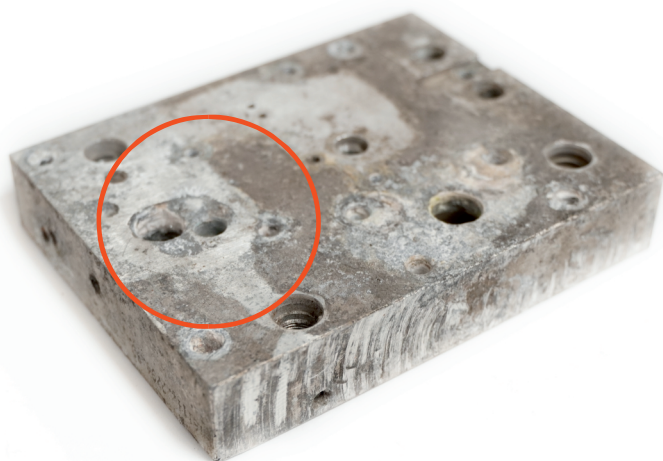
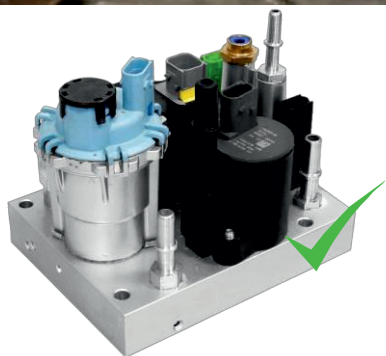
DAMAGED ELECTRONIC SOCKET



DAMAGED STUB SOCKET



DISASSEMBLED CORE AND DAMAGED HOUSING



GENERAL TERMS OF ADBLUE CORE RETURN

- 1. Returned used products must be marked with the original equipment (OE) part number. We will not accept copies of OE products.**
- 2. Used products must be complete and fully assembled. We will not accept burnt products or any used products that have been damaged or destroyed due to improper handling during disassembly, operation, or transportation. Examples of damages include: damaged or burnt electronic sockets, damaged connector sockets, fluid ingress into electronic components, or housing damage.**
 - 2a. Fluid ingress into the interior of electronic components represents a particular type of pump damage that is often difficult for customers to diagnose. Therefore, the appropriate diagnosis can only be made during tests conducted at Elerte R&D Department. In the interest of customer satisfaction, Elerte accept all "fluid ingress into electronic components" damages for all AdBlue pumps designed for Euro 6 (including Albonair) and Mercedes-Benz Euro 5 systems.**
- 3. We do not accept any previous attempts to modify the element.**
- 4. Rust on the external surfaces of the components is acceptable, but internal surfaces and elements may only show traces of rust. Pumps with significant rust marks resulting from improper storage will not be accepted.**