

Terms and Conditions for Unaccepted Core Returns

1. Notification of Core Rejection

In the event of a core rejection, Elerte is obligated to inform the Customer about this within 7 business days from the date of core assessment.

2. Customer's Decisions Regarding Further Actions

The Customer has the option to choose one of the following actions:

- a) Collection of the core by the Customer at their own expense, after arranging a pick-up date.
- b) Request Elerte to dispose the core, without the possibility of refunding the deposit.
- c) Request Elerte to organize return transportation and issue an invoice for the transport to the Customer.

3. Costs of Returning the Unaccepted Core

- a) The costs of returning the unaccepted core are borne by the Customer.
- b) The company will arrange for the core to be returned to the address provided by the Customer, after agreeing on shipping costs.
- c) In the case of selecting the option described in point 2c, Elerte will cover the transportation costs and then issue a sales invoice to the Customer for the amount corresponding to the transport costs.

4. Lack of Customer Decision

If the Customer does not make a decision within 14 days from the date of being informed about the core rejection, Elerte reserves the right to dispose of the core without further notice to the Customer.

5. Final Provisions

- a) The company reserves the right to change these terms and conditions at any time, with such changes taking effect from the date of publication.
- b) The Customer accepts the provisions of these terms and conditions at the moment of returning the core.

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